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**From:** Monroe, Bill [mailto:Bill.Monroe@bp.com]  
**Sent:** Sunday, January 15, 2006 4:22 PM  
**To:** Gutell, Mitchell S  
**Cc:** O'Brien, Joseph R.  
**Subject:** TVSS Systems

Mitch

I know you have been in contact with Bill Horn regarding TVSS systems. We had one such system installed at our BP site at 7505 E. Parkway Drive in Lone Tree, CO. This site had experience chronic problems in 2004 with electrical failures which would cause us to have to reboot systems, lose CRIND sales that had already been authorized at the pumps, disrupt the operation of our café's and in general cause complete havoc. At some times during 2004 these would be an every day occurrence.

In January 2005 a TVSS system was installed on every circuit breaker box at the site. For the rest of the year we did not experience any power interruptions that resulted in downtime or lost sales opportunities. The manager and employees were ecstatic to work in a reliable environment.

While I am not technical enough to go into the reasons for the improvement, it is clear to me what caused the improvement. I would highly recommend that you test these systems out in any other area with chronic electrical issues such as Florida.

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